



# CRECHE

# PARENT GUIDE



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# Welcome to our crèche

The Old School Club is not only baby-friendly but it also provides a supervised play area led by a qualified, CRB checked professional. The crèche is in an open plan area next to the studio so you will be able to hear and see your little one.

Our aim is to provide a fun, stimulating and safe environment for your child. We guarantee that our experienced and qualified team will meet the individual needs of your child while you learn. We hope your child enjoys visits to our crèche.

If you have any queries or comments regarding any aspect of the crèche, please don't hesitate to speak to the Manager or the crèche team.

- **Booking**

Our crèche is open during hours of courses so please book a place in the crèche for your child/children every time you book a place in the club. This can be done through our website: [bookings@theoldschoolclub.co.uk](http://bookings@theoldschoolclub.co.uk)

or calling on: **020 8970 7476**.

- Little “Rules”

1. We accept babies from 8 weeks old up to 12 months inclusive. If your child is over 12 months, please contact us before making your booking.
2. Please note that if your child is upset and cannot be comforted for 15 minutes we will call you to come and attend your baby.
3. Please bring nappies, baby wipes and spare cloths.
4. Please bring milk and other food he/she will require during the course.



# OPENING TIMES

*During all courses, unless other specified*

*9:30 – 12:30*

*13:30 – 16:30*

# PRICES

*£5 per hour*

## *Cancellations*

*Please refer to courses cancellations*

# ACTIVITIES

Our crèche offers a wide range of toys and baby books. We have a very nice

and safe playing area where the children

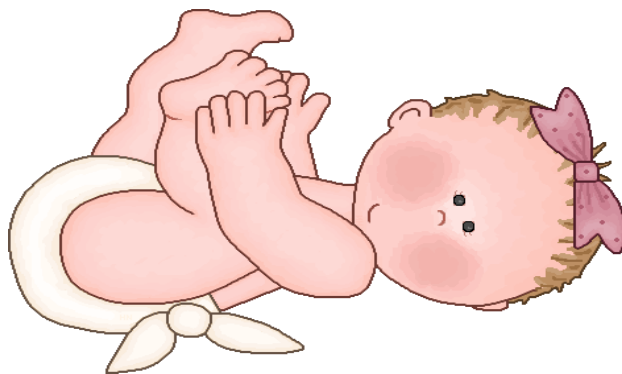
- play with different toys
- listen to the music, singing and musical instruments time
- interact with other children
- Treasure baskets



We also have a lovely garden and a changing area.

You can be sure that we:

- change your baby's nappy, please provide your own in a labelled bag
- heat the bottle / food if needed
- feed your baby if you would like us to do so
- inform you what your child has been doing while they have been in the crèche
- stimulate the development of your child through the activities
- encourage your child to interact with other children
- give your child a lot of attention and affection



# SICKNESS POLICY

*We ask you to not bring your child in if they are not well. This is for the comfort of your child and also the health of the other children.*

*We will not accept any child into the crèche who is running a temperature, vomiting, diarrhoea or a contagious disease.*

*Please do not bring your child to the crèche before 48 hours elapse after the last bout of sickness.*

- *Please tell us if your child suffers from asthma, epilepsy or any other ailments*



# IF YOU NEED TO COMPLAIN

*Any complaints about anything regarding the crèche should be taken to Aneta,*

*the crèche manager, in the first instant.*

*Complaints will be dealt as promptly as possible.*

*Serious matters should be referred to Inma Goodhew, the director of The Old*

*School Club.*

# EQUAL OPPORTUNITIES

Our team promotes and respects the diversity of children's backgrounds and disabilities. All children in our care will be treated equally regardless of gender, race, colour, nationality, ethnic origin or disability.

